BOND APPS IN FOR 8 PROJECTS

Vying for $98 mil in construction dollars

Rutgers University has applied for approximately $98 million in bond money through the higher education capital improvement fund. If successful in securing the funds, Rutgers can proceed with eight critical projects on its Newark, Camden, RBHS, and New Brunswick campuses.

The state did not announce the availability of funds until November, so teams within Institutional Planning and Operations, including Strategic Services, Business Services, Facilities, and Planning, Development and Design had to work a tight deadline to complete the applications and deliver them to the state offices by the prescribed deadline.

The proposed projects are all aligned with the University’s physical master plan. In Camden, approval of the bond applications would result in a 10,000 square foot addition to the Henry Genet Taylor House for the Department of English. In addition, the Artis Building, a collection of two row houses on historic Cooper Street, would be the beneficiary of an addition and renovation to establish the Center for Childhood Studies.

In Newark, the Department of Chemistry’s Olson Hall has a wait list for laboratories. If approved, the renovations would upgrade 6,000 square feet of lab space, modernizing these resources thus providing significant benefit to the students and faculty of Rutgers University-Newark by providing upgraded teaching labs and support spaces that meet today’s safety standards and science needs. Also in Newark, is the John Cotton Dana Library—the physical center of the campus. Proposed renovations would transform the physical center into the intellectual heart of the campus, as well. The third floor, which is currently shell space, would be fit-out and a new

(Continued on page 2.)
stair and elevator constructed. Infrastructure work on first and second floors is also included in the proposal.

In New Brunswick, Hickman Hall was put into use in 1964 and currently serves as classroom, administration, and support spaces for the School of Arts and Sciences. The project involves enhancing the college student experience at the University by addressing a number of deficient infrastructure issues in the facility, including accessibility deficiencies and American with Disability Act compliance deficiencies, as well as poor temperature control in the classrooms and other student spaces.

On the Busch Campus, the Administrative Services Building I, constructed in 1970, has served as an administrative and technology facility since its construction. Rutgers 2030, the Physical Master Plan, proposes that this building become a student-centric services center, where students can address all business functions in one location. The building will continue to house an IT data facility, but, under the proposal, the two upper floors would accommodate admissions, registrar, financial aid, residence life, and scheduling. Functions such as parking, cashier, and dining will have a presence in the building, as well. Interior renovations include a waiting area for students, good student flow to the various functions, and proper front office/student service and back offices support spaces.

The RWJMS Research Tower, constructed on Busch, looks today much as it did on opening day in 1966. The lowest level of this building, below grade, houses a significant animal research facility that supports critical research programs for Rutgers Biomedical and Health Sciences (RBHS) and Rutgers New Brunswick. The vivarium improvements would upgrade compromised animal housing and procedure spaces, provide zoned control of HVAC at animal spaces, establish a hub for cage maintenance and sterilization, and maximize housed mouse populations. Potential animal facility accreditation concerns would be abated as a result of the work. Smaller-scale targeted infrastructure upgrades will be addressed, with work focused on the areas of greatest need and most significant impact. HVAC upgrades for the entire facility, animal room electrical upgrades, exterior envelope waterproofing integrity improvements, interior finish work, and a cage wash upgrade will be completed.

The Clinical Academic Building, constructed in 1994 as part of UMDNJ, and now part of College Avenue Campus, serves as the primary outpatient clinical and clinical research building in New Brunswick for Robert Wood Johnson Medical School. A phased gut renovation of the seventh floor is proposed, as well as other infrastructure improvements. The renovated space will provide not only a home for the RWJMS Department of Medicine, but also a new model for medical research at Rutgers. A flexible, open lab model is part of the design and will provide visibility, collaboration, and interaction among administrators, clinicians, residents and researchers. The 24,000 square foot floor area will house labs, lab support, research and departmental offices, and graduate student and post-doctorate tech spaces. In addition to key program spaces, building support systems will be upgraded.

We hope to hear by spring if our applications have been approved. Thanks to all who helped with this important project.

Retirement wishes go out to Henry Green, Operating Engineer I at the RBHS Newark Cogen. Green retired January 1 after 32 years on the job. Best wishes Henry!
Winter storm leaves two feet of snow in its wake

While New Jersey residents were getting used to a mild winter after successful winters of frequent and heavy snow storms, Mother Nature had other plans. On Saturday, January 23, a storm, accompanied by high winds and heavy snow, barreled in and left the state and our campuses not only covered in snow, but dealing with snow drifts and challenging clean-up for our grounds staff. Certified snowfall totals recorded 27.5 inches in Newark and Piscataway and 20.7 inches in Camden. Photos show clean-up of streets, sidewalks, and lots in our Camden Campus. Even the manual tools were employed as Dale Maharaj of the grounds department shovels, lower right.

About 1,000 people worked to clear snow from parking lots, sidewalks, building entrances, loading docks, and fire hydrants in order to open the university on Monday.
In January, university president Robert Barchi announced a major reorganization within central administration. Antonio Calcado, formerly Vice President of University Facilities and Capital Planning, was appointed Senior Vice President of Institutional Planning and Operations.

"By consolidating certain central administration functions under one division, we have created a new and strategic organizational alignment, as well as a better path toward implementing our University Physical Master Plan," said Calcado.

In addition to facilities, the new division includes public safety, transportation systems, emergency management, and codes and standards.

Several months ago, the Department of Transportation Services (DOTS) was incorporated into University Facilities. Calcado said this was an important first step in achieving a unified approach to the master plan.

"One component of the university physical master plan deals with changing how we move people around our campuses. The Rutgers transportation system is the second largest university transportation system in the country," Calcado explained. "While the bus system will always be necessary, better connections, especially among the New Brunswick, Cook, Livingston, and College Avenue campus districts are proposed, as well as more student hubs which will bring information and services to the students."

"The units that fall within our new division are clearly interwoven," Calcado explained. "These units keep the university operating and operating safely. As one division we can approach our work with a unified vision."

To the right, are some thoughts from our six unit heads.

WHAT’S IN A NAME?

Branding is key to the university’s identity. University Communications places a great deal of emphasis on protecting the brand. It is important to understand the new division identity:

Our division name is Institutional Planning and Operations. Our official signature is shown below. In addition, we have six units within the division:

- Planning, Development, and Design
- University Facilities
- Business Services
- Strategic Services
- University Public Safety
- Codes and Standards

Please contact Elizabeth Crann in communications for any questions about our division signature and brand: ecrann@facilities.rutgers.edu 848-445-2401

I look forward to an exciting year for our department. The Rutgers 2030 Physical Master Plan establishes a clear path for development of the physical assets of the university, and it’s now time to execute. We will plan and design future development, work toward a decreased plant size by optimizing space use, and respond to needs for newer and more modern physical properties. From the Desk of David C. Schulz, AIA

Further more, the successful completion of Rutgers 2030 has spawned additional planning efforts, and transportation, libraries, and student affairs master plan efforts are underway.

The department supports integrated institutional planning at Rutgers. This provides for a sustainable approach to planning that builds relationships, aligns the organization, and emphasizes thoughtful programming and design. Done well, our work will create an evolving, safe, functional, and inviting environment to advance the institutional aspiration of Rutgers."

Dave Schulz oversees the offices of Planning and Development, Space Management, University Architect, and Design and Construction Technology.

Our unit serves as the information hub for the entire division. We disseminate data, and prepare reports and presentations for the numerous boards and committees, and the university’s senior leadership. We are the resource for all divisional communications and maintain the division’s standard operating procedures.

We will broaden our communications activities this year, and in addition to this newsletter, you will soon see a revised website and greater use of social media especially for issues regarding safety, transportation, and maintenance interruptions.

New to our unit will be the administration of the Integrated Work Management System (IWMS) aka “AIM”, the backbone of our division, providing essential asset, project, and financial information while serving all planning and operational groups.

Our mission is to provide various levels of support to the overall team while ensuring that all users of our AIM system receive applicable training and that campuses receive consistent reporting.”

We ensure that our newly constructed properties and renovated existing buildings, as well as our elevators are compliant and meet all state codes and regulations. As the university continues its rapid growth, we will continue to maintain a safe and compliant environment.


"Providing utilities to our campuses and maintaining an aging infrastructure is clearly challenging. Our aggressive preventive maintenance program is designed to see that utilities arrive to the physical campus and that our buildings experience as little downtime as possible. Our staff is on site 24/7/365 to ensure the buildings and plants are operational. Every occupant of each building, from our oldest classrooms to our most modern labs, depends on us for a sound physical structure and uninterrupted operation. Our students, faculty, and staff also rely on us for transportation within and among our campuses. We continue to review and improve our transportation services."

John Shulack oversees Maintenance and Operations, Project Management, Rutgers Environmental Health and Safety, Utilities, and Transportation.

"The Business Services group oversees Budget and Accounting, Auxiliary Businesses, Personnel Services, Information Technology, and Support Services. We are a team of professionals committed to the delivery of innovative, effective and efficient customer services while maintaining fiscal integrity. We provide consultation, support and services to all of the areas within Institutional Planning and Operations (IPO) and to central financial and administrative units across the university. Our goal is to effect strategies that are seen as a valued resource in business, finance, information technology and personnel decisions making.

"The Business Services group must understand the actions of all IPO units to ensure the activities proposed and resources requested reflect sound business judgment and support the overall goals and mission of the university."


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From the Desk of Salvatore DiCristina
Code Official,
Office of Codes and Standards


"Safety in a university system is paramount, and in one as large as ours, we must strive to be as proactive as possible to maintain a secure environment for all those who study, work, visit, and live at Rutgers University. Our approach to public safety is multi-faceted; combining traditional security patrols with physical security systems such as emergency telephones, electronic access systems, ID card technologies and camera systems. Our officers engage, interact, and teach our university community best practices when it comes to safety. Our Office of Emergency Management personnel continually train and work to prepare the community to properly respond to and address emergencies that threaten public safety. Our Department of Emergency Services proactively educates the community on fire prevention and performs testing and maintenance of fire suppression and detection equipment."

From the Desk of Kenneth Cop
Executive Director
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FACILITIES HIGHLIGHTS 250 YEARS OF PRESERVING THE PAST...BUILDING THE FUTURE

During this yearlong Rutgers University anniversary celebration, we will be highlighting the architecture which makes this university so special and which our Facilities group is charged with maintaining and preserving. Institutional Planning and Operations is proud of its stewardship of the original architecture of Rutgers University. It is an important part of what we do, and a legacy for future generations.

Alexander Johnston Hall
101 Somerset Street, New Brunswick
Mixed architecture

The second oldest building on Rutgers University was erected in 1830 by local architect Nicholas Wyckoff. Two stories were added in 1860 by New York based architect, Henry J. Hardenbergh. Hardenbergh who apprenticed for eight years before embarking on this, his first solo project; he would go on to design the university’s Geology Hall and Kirkpatrick Chapel. Hardenbergh became an esteemed architect. His portfolio included the Dakota Apartments, Waldorf Hotel, and Plaza Hotel in New York City, as well as Copley Plaza in Boston, MA.

Alexander Johnston Hall features a mixture of styles. Its wall patterns are Italian, as are the two towers—one facing Somerset Street and the other facing College Avenue. The tower on College Avenue was added by Hardenbergh. It is four stories high and contains a stairwell. The tower on Somerset Street, by comparison, is part of the original structure. It is three stories and does not contain a stairwell. In addition to the tower and stairwell, Hardenbergh added a two-story wing on the north side of the building and a third story over the entire structure to accommodate a gymnasium.

Two fire escapes also delineate the original portion of the building from the addition, with the original fire escape, shown in the photo on the right, resembling a fire house design. It sits at the rear of the building, on the second floor, and consists of a metal platform and two poles leading to the ground. The fire escape in the building’s addition is a staircase style, three-story fire escape with access from a dormer window, shown in the photo on the left.

The building’s Mansard style, or “French style” roof, is slate. A mansard roof has two slopes on each of the four sides. The lower slope is so steep that it can look like a vertical wall with dormers. The upper slope has a low pitch and is not easily seen from the ground.

The foundation of the building’s original structure is rough stone. The foundation of the addition is smooth cut stone.

Named for a Rutgers alumni, Alexander Johnston Hall, was built to house the Rutgers Preparatory School. The preparatory school remained there until 1957 when it moved to a new site. The building currently houses university offices.

Preservation Details:
While the exterior has remained unchanged, the interior has undergone extensive changes to accommodate current uses, building codes, and technology upgrades.
A REVOLUTIONARY INSTALLATION

Johnson & Johnson, a longtime Rutgers supporter, presented the university with a 250th anniversary commemorative monument.

The monument was developed to be an interactive, public art installation. Our Maintenance and Operations team within Institutional Planning and Operations, is charged with moving the monument around our campuses.

It was unveiled at Old Queens in November and arrived at the Voorhees Mall on January 8. In the spring, it will arrive in Newark and then in Camden. The monument weighs 4,500 pounds, has steel letters that are three and four feet high and a solid steel base. It is 40 feet long, and split into two 20 foot sections.

Pictured at right is the re-assembly of the monument on the Voorhees Mall after it arrived from Old Queens. The picture on the bottom right shows the Facilities Maintenance Services assembly team: Brian Connallon, Michael O’Keefe, David Chomicki, Yoaan Jaquez, and Dino Xipolias.

IT HELP DESK: EMPHASIS ON SERVICE

The Information Technology group within Institutional Planning and Operations, implemented a formal help desk system almost 18 months ago in an effort to better serve the entire division, and its anticipated growth. "When we were University Facilities, and prior to the merger with UMDNJ, we were a more compact unit, and people were used to calling or emailing their favorite IT person and asking for service," said Ed Fabula, Director of Information Technology. "After the merger, and with a pending move to 33 Knightsbridge Road, it was clearly time for a more formal approach to the way we handle business."

With a help desk system in place, the group can also keep better records. "Work orders are executed for each request, and this now allows us to track the types of calls we are getting and determine if there is a system wide problem or if we are getting more general, individualized system requests," said Cesar Masforroll, Assistant Director of Information Technology. "We are the first line of IT support for our division and we want people to know that we are responsive and serving all of the campuses."

Masforroll tracked 579 new help desk calls in the month of January and 435 by the third week of February. "Of these, we have pending 53 calls."

There are three ways to reach the help desk: by email, helpdesk@facilities.rutgers.edu; by entering and tracking the status of a request at https://helpdesk.ufcp.rutgers.edu/; or by calling (848) 445-1100. "We also encourage walk-ins. You can stop by our offices in the west side of 33 Knightsbridge Road, and ask for help. Our technicians will create the work order," Masforroll explained. "Some people are still emailing the IT person they are used to calling, but I really discourage that. You will get faster and more efficient service by making your requests directly through the help desk."

Institutional Planning employees in Rutgers Newark and Rutgers Camden are on the same network and should request service through the help desk, as well. Personnel are in place on each of these campuses to respond to requests. The RBHS campuses remain on a different network and those employees should send their help desk requests to the central system as they have in the past while work continues to bring everyone onto one network.

One improvement that has been made to bridge the RBHS computers in 33 Knightsbridge is split tunneling. "This allows a user to browse both networks simultaneously. It is done by request. Anyone interested in this can call the help desk," Masforroll said.

IT is also in the process of integrating the Public Safety help desk with its help desk. "This will allow users a single point of contact instead of having different support groups for each unit," Masforroll added.

In addition to general computer and phone issues, the help desk also handles problems that arise with Kronos, AiM, Odyssey and T2, among others.
January 23 and 24th ushered in a powerful storm along the east coast. Our campuses throughout the state were under mounds of white stuff, and clean-up was challenging to say the least. Our crews worked over the weekend to plow and ready our campuses for a Monday opening. Here are a couple of email kudos from satisfied clients:

**Kudos from David DeHart, Associate Director, Environmental Services:**

I know a lot of faculty, staff and students are complaining today about the walking, driving and parking conditions at Rutgers. I certainly did complain when I came in this morning. However, several of your crew came to help clean the snow from around my building. Mike, Joe, Jason and Ernie were phenomenal! Not only did they clean the snow, they handled my testy mood with humor and good will. So, that in the end, we were all laughing. I know your crew has been working hard, but I found it so exceptional that they could maintain good humor. I was very impressed.

Thank-you,
Dr. Simmons
Diane Simmons, Psy.D.

I can’t even begin to thank you enough for the FANTASTIC job that was done clearing out the lot at 77 Hamilton Street!

Thank you so, so much....WE REALLY APPRECIATE IT!

Also, all of the Facilities staff did an amazing job clearing out the snow, I can’t even imagine how hard you all worked.

Thank you,
Thank you,
Thank you!!!!!
Donna Piazza

**Kudos from David DeHart, Associate Director, Environmental Services:**

Kudos to my entire Environmental Services team statewide for clearing snow from an all-time record snow fall. Nothing but respect to you. You’re heros and I thank you.

Kudos to Pat Harrity for leading the Grounds Crew from the front. His team’s handling of the record snow was nothing short of miraculous. Bravo to Pat and his team.

...and from President Barchi:

Members of the Rutgers Community:

I am writing to publicly thank all the people across the University who worked so hard to clear away the snow from last weekend’s record-setting blizzard and those who performed other critical functions to keep our students and the Rutgers community safe during and after the storm. Many of them worked around the clock for 72 hours to accomplish this herculean task.

In the cleanup alone, our men and women put in more than 17,000 person-hours, operated 645 pieces of motorized equipment, put down nearly 3,000 bags of ice melt, and moved hundreds of truckloads of snow.

Well over a thousand employees were involved in the University’s response to this massive storm, including facilities and residence life staff, dining services employees, health care and service provider employees, police officers and other public safety staff, research and animal care employees, and student affairs personnel. These individuals, and all those who contributed to our emergency response, have my admiration for their commitment to keeping our students, faculty, and staff safe and for bringing the University back into operation as quickly as possible.

I know you share my pride in the dedication of these Rutgers employees, and I join you in taking time to thank them.

Christina Jaquez, a custodian in our Facilities Maintenance Services group has passed her citizenship test. A native of the Dominican Republic, Jaquez came to the United States in 1982. She has worked at Rutgers for 21 years, and is a custodian in the Hurtado Health Center on College Avenue. Jaquez takes English classes through Institutional Planning’s Project Rise program.

Over the past several years, a co-worker kept trying to convince Jaquez’ to apply for citizenship. Jaquez’ husband and three children are citizens, but she was hesitant and a little nervous about the process. Late last year, she decided it was time. She applied, got her interview and passed her test. In January she became a citizen. Congratulations Christina!