CALCADO ADDRESSES STAFF; OUTLINES GOALS

Consistency was the overriding theme as Antonio Calcado, Senior Vice President of Institutional Planning and Operations rolled out his vision of the newly created—and Rutgers largest—division. “How we do what we do is the key to unifying our locations across the state. Our campuses are diverse and they each serve a different clientele, but we have to create a common thread to unify our locations. Institutional Planning and Operations pulls together all of our operational areas so that we can leverage our abilities across Rutgers University.”

The division was created January 1 when Rutgers President, Robert L. Barchi reorganized central administration. Calcado recently hosted a series of town hall meetings to speak to his employees on each campus. (The Camden presentation will occur May 5.) “Everything we do touches 67,000 students, 27,000 faculty and staff members, 17,000 residents in over 1,000 buildings and 27 million square feet of space,” Calcado emphasized. “We need to provide seamless delivery across the state. We need to support these people in order to succeed. Our division does everything that makes Rutgers University run on a daily basis.”

The core purpose of the division, Calcado noted, is to offer an evolving, safe, functional and inviting university. We want a consistent approach to what we do. If you are inspecting labs in Camden, the process in Newark should be the same. We should all be moving in the same direction.”

Calcado explained that as a support service organization, the division is always subject to criticism, but if we do our jobs well, it reduces the criticism. “Departments are now getting billed for the services we provide,” Calcado explained. “Our clients will have very high expectations because they are now paying for it. We need to deliver a high level of service.”

He continued, “Nothing happens at Rutgers University without us: turning on lights, flushing toilets, cleaning offices, delivering utilities. Nothing can happen unless we do our job. If you don’t know how to do something find out who does know, and make it happen. Never tell a client ‘no’. At the very least, you should say, ‘Let me see if I can help you.’ Our business is as much about perception as it is about doing a good job. In fact, you can argue that it is more about perception.” Calcado went on to say that we want to be seen as a division that gets the work done.

In closing he thanked everyone for a job well done. “You have done a phenomenal job in what you do. Kudos to you, and thank you. Let’s continue to work hard and make that good impression.”
Hooked on fishing and reeling in a role as pitchman, too

Imagine being on an island 30 miles off shore, it’s past midnight and you are casting a fishing line from the beach. A full eclipse covers the moon, and the fish start biting your line. “It was magnificent,” recalls David DeHart. “The moon was so bright just before the eclipse that I did not even need a flashlight to tie my line. Then as the eclipse was shading the moon, the fish responded to the darkness. I caught eight. They just kept biting, and as the eclipse ended and the light of the moon returned, the fish stopped biting.”

DeHart, Director of Environmental Services for Institutional Planning and Operations was describing a night fishing adventure, just last year, at his favorite spot, Nantucket, Massachusetts.

DeHart, who has been fishing over 30 years is a serious and knowledgeable fisherman. That, combined with a booming voice that is perfect for recording, DeHart is also the fishing expert for Twitching Lure, a rechargeable fishing lure that is popular among enthusiasts. The company that manufactures Twitching Lure was looking for a professional to narrate promotional videos. DeHart’s wife is the company’s Chief Marketing Officer, and when the “professional” spokesman fell through, she convinced her colleagues that her husband’s fishing knowledge, combined with his great voice, would work.

The videographers thought filming six spots would take all day, especially with an amateur spokesman. “Because I had no previous experience, they thought we would be in for a very long day. We were done in half a day,” DeHart laughed.

There was no need for day long filming and retakes. A natural on film, DeHart’s knowledge and passion for his sport comes through clearly on the six videos. (The videos can be viewed here http://twitchinglure.com/fishing-tips.php.)

DeHart enjoys salt water fishing from the shore (surf fishing) rather than going out on a boat. “Surf Fishing is more challenging,” he explained. “It’s like a hunt. You have to understand where the fish will gather and cast out to that spot. Casting is putting the line where you want to put it. It does not always have to go far.”

A self-described lure junkie, DeHart does not use bait. “I have so many lures. I may never use all of them,” he laughed. DeHart practices catch and release: he does not keep what he catches and releases it back into the water. His preference is going out for Striped Bass. DeHart crimps the barbs on his hooks so that they can be removed from the fish without causing damage. He cautions novices that you cannot simply throw a fish back into the water. “It may go belly up if you just toss it in,” he explained. “Once you remove the hook, you have to make sure the fish is revived before releasing it. It will swim off when it is ready.”

DeHart advises getting to the fishing spot before the first light of day. “Most fish won’t bite in the middle of the day. The bigger stripers come closer to the shore at night.” One problem he notes is the growing seal population. “Seals are federally protected, but their population has increased so much now, and they attract Great White sharks which feed on seal. There is a large Great White population off of Nantucket. That population will start to affect the Jersey Shore area as the sharks follow the seals south.

With a house in Nantucket he can schedule his vacation time around the striper runs. “The last week of May and first week of June, as well as the last week of June and first week of July are the best spring fishing times. Then in the fall, I want to be there the last week of September and first week of October.” DeHart has become such an experienced fisherman that he is developing a website guide to the best spots on Nantucket, the best equipment, and I can go outings around my schedule when I am in Nantucket. It does not matter if you are an experienced fisherman or the area that most people don’t know.

It took about ten years for DeHart to catch one, he said. What possessed him to pursue Striped Bass? “Surf fishing at 2:30 a.m. with ambient light interfering with the light everything in nature God gave us. It’s everything. It so relaxing.”

David DeHart
so that people can book him as their fishing guide to the best spots on Nantucket. “I know where the fish bite, I have all the best equipment, and I can guarantee a great outing. I can schedule these outings around my schedule when I am in Nantucket. It does not matter if you are an experienced fisherman or it’s your first trip, I have the knowledge of the area.” He expects to launch his site in about two months to his fishing cap, DeHart has plenty of images to include on his website.

DeHart to feel like he was mastering the sport. It was a personal accomplishment. “It seemed like forever before I caught my first striped bass. I didn’t think I’d ever catch a fish. I was fishing at 2 am, 30 miles from shore when there is no ambient light of the moon and stars, enjoying the peace and quiet, no one else around, it takes you away from the distractions of everyday life.”

At left, Dave DeHart’s Jeep is decked out for fishing; below is a screen shot from the video productions for the Twitching Lure; and below left, DeHart displays his catch.

**DEVELOPMENT OF TRANSPORTATION MASTER PLAN UNDERWAY**

New website launched, ideas and input solicited

With the University Physical Master Plan completed, and projects in development, the Office of Planning and Development has started the next major planning initiative for Rutgers, a University Transportation Master Plan.

Transportation is a major issue at Rutgers because the campuses are so vast and sprawling. The Rutgers bus system is the largest university bus system in the country, transporting over 90,000 riders per day, which also exceeds the size of many metropolitan bus systems. The University Physical Master Plan, approved last year, provided a broad overview of what the campuses could look like in the year 2030. The University Transportation Master Plan is intended to look more in depth at the necessary operational changes to the bus system as well as look more closely at the transportation infrastructure projects needed to advance the Rutgers 2030 vision.

“While we will always have a bus system at Rutgers, we aim to develop a smarter plan to move people around our campuses,” said Frank Wong, Executive Director, Office of Planning and Development. “The long term vision deals with the making the bus system more efficient, but at the same time reducing bus demand by bringing the coursework closer to the student, rather than always moving the students around. We will also heavily promote alternate transportation modes such as bicycling and walking. The way we use transportation will change. The Physical Master Plan also emphasizes a greater physical unity among our New Brunswick campuses, through, for example, a new bicycle and pedestrian bridge over and boardwalk along the Raritan River. We want to create a campus that is enjoyable to walk and bike, and might even be the preferred way to get around instead of the use of vehicles.”

The new website, http://transportplan.rutgers.edu will be updated continually as the plan unfolds. “I encourage everyone to take a look at it, attend our information sessions, and provide feedback,” Wong added.
Rutgers University was recently awarded a certificate for its successful participation in the United States Environmental Protection Agency Combined Heat and Power Partnership (CHP). The voluntary program seeks to reduce the environmental impact of power generation by promoting the use of CHP.

The university has been a part of the CHP program since 2009. “The EPA calculates the offsets annually,” Michael Kornitas, Director, Sustainability and Energy, said. “In 2015, we avoided 1,800,000 tons of CO2 by using CHP.”

Kornitas explained that the university’s two cogeneration plants contributed to offsetting greenhouse gas emissions. Cogeneration uses natural gas to run turbines that produce electricity and waste heat. Waste heat is used to make high temperature hot water, which is used to heat the buildings.

The university has two cogeneration plants. A 13 MW plant on the Busch campus provides power and high temperature hot water to the Busch and Livingston campuses. In 2015 the university saved $3,400,000 by producing rather than purchasing electricity. Another $2,900,000 was saved by avoiding hot water expenditures. The other cogeneration plant is a 10.5 MW plant located on the RBHS Newark Campus. In 2015, this plant produced 71,624,279 KWh, which would have cost $2,721,722 dollars to produce. The high temperature hot water savings last year was $1.83 million.

“Rutgers University has been very proactive in finding ways to reduce its energy,” said John Shulack, Vice President, University Facilities. “In the past five years alone, we have replaced miles of deteriorated high temperature hot water lines which has a reduction of 2,250,000 therms a year.” Shulack added that this is a savings of $1,512,000 annually. “Rutgers University has been very proactive in finding ways to reduce our carbon footprint, reduce energy costs, and increase efficiencies,” Shulack said.

RUTGERS RECOGNIZED FOR COMBINED HEAT PROJECT
Receives certificate for avoided greenhouse emissions

“The university has continuously looked for ways to reduce its energy,” said John Shulack, Vice President, University Facilities. “In the past five years alone, we have replaced miles of deteriorated high temperature hot water lines which has a reduction of 2,250,000 therms a year.” Shulack added that this is a savings of $1,512,000 annually. “Rutgers University has been very proactive in finding ways to reduce our carbon footprint, reduce energy costs, and increase efficiencies,” Shulack said.

1000th Customer Repair Completed

Our tech store on the Livingston Plaza, kite+key just completed its 1000th customer repair. Perhaps you are more familiar with kite+key for your technology purchases, but you can also leave your personal devices there for repair. “If you drop off your device before noon,” said assistant store manager, Randall Issac, “Depending on the issue, you can actually have it back by 5pm the same day.” Working with the Office of Information Technology (OIT) kite+key will manage repairs even if the device was not purchased at the store. “We try to be as accommodating as possible,” Issac said. “In addition to product repair, we manage trade-ins and transfer your data. We also provide two types of warranty protection in case of product damage due to beverage spills, for example.” Issac explained that one customer spilled salad dressing on her laptop. “We live on our devices, so the warranty is worth it.”

The store features many different items including popular items for gamers. They also have a commerce website https://kiteandkey.rutgers.edu/ so all students, faculty, and staff can take advantage of the price discounts offered to Rutgers.

“Contact us if you don’t see what you want. We will try to accommodate any request, and look for a better price if we can get it,” Issac added.

Rutgers student, Desire Diaz, shown at left, was the store’s 1000th repair.